

### Holland America Line<sup>®</sup>



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### TOP REASONS TO CRUISE HOLLAND AMERICA LINE



### FLEXIBLE 5- TO 21-DAY ITINERARIES

With convenient weekend departures, our sailings are designed to fit every schedule. Explore the Eastern, Western, or Southern Caribbean or experience it all on our new 21-Day Perfect Caribbean Escape itinerary.



### OUR PRIVATE ISLAND, HALF MOON CAY

All 7+ day itineraries include a day at our award-winning private Bahamian island. Touch stingrays, ride horseback through the surf, or simply kick back and watch the crystal-clear waters lap the sands of our unspoiled beach.





### Our Caribbean menus feature local ingredients, fresh flavors and time-honored techniques, ensuring an unparalleled dining experience as you sail from one incredible island to the next.





### PERFECTLY SIZED SHIPS

Our refreshingly uncrowded mid-sized ships are small enough to reach ports that the megaships cannot, yet are large enough to hold a wealth of dining and entertainment options.

### AWARD-WINNING PERSONALIZED SERVICE

Our dedicated crew members delight in providing gracious and warmly attentive service, establishing a genuine connection with our guests. We've been nurturing our service culture for 150 years.



### **OUR AWARD-WINNING PRIVATE ISLAND** HALF MOON CAY

In a region renowned for natural beauty and tropical wonders, one island rises to the top – ours. Every one of our 7+ day cruises includes a visit to our award-winning private island, Half Moon Cay, celebrating its 27th season in 2024–2025.



### THOUSANDS OF ACRES OF PRIVATE PARADISE

Explore white-sand beaches, crystal-clear waters and protected wildlife habitats. Get active on a personal watercraft adventure, nature hike or kayak excursion. Commune with local wildlife while snorkeling, on a glass-bottom boat tour or on a visit to Stingray Cove.

### FLAVORS OF THE CARIBBEAN

Savor island specialties with a barbecue lunch, jerk chicken, or grilled lobster, and sip a cool cocktail at the On the Rocks Bar.

### **FUN IN THE SUN**

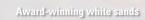
Renew your vows in our chapel and indulge in a massage. Enjoy an exclusive retreat in a Beach Villa or Private Cabana for the ultimate beach day.

### LEARN MORE >

VISIT HOLLANDAMERICA.COM OR CONTACT YOUR TRAVEL ADVISOR OR PERSONAL CRUISE CONSULTANT TODAY.



# PRIVATE PARADISE HALF MOON CAY









Seaside



# O I WISH O I COULD STAY HERE FOREVER

HOLLANDAMERICA.COM

### HALF MOON CAY **SHORE EXCURSIONS**

Whether you want to get active, get wet or commune with nature, you'll find a shore excursion on our private island paradise to suit your every mood.



### **STINGRAY ADVENTURE**

Enjoy an educational encounter with the southern stingrays that make their home in the waters of Half Moon Cay.

### **SNORKEL BY BOAT**

Travel by boat to a site off the coast of Half Moon Cay to snorkel limpid waters teeming with multicolored fish and coral.

### HORSEBACK RIDING BY LAND & SEA

Saddle up for the horseback riding experience of a lifetime! Venture into the ocean and experience the sensation of riding a horse while it's swimming.

HALF MOON CAY SHORE EXCURSIONS

### **AQUATRAX® ADVENTURE**

Experience the island's natural inner saltwater lagoon! A short tram ride brings you to the safety briefing area, where you'll have time to get used to your personal sit-on watercraft.

NEW

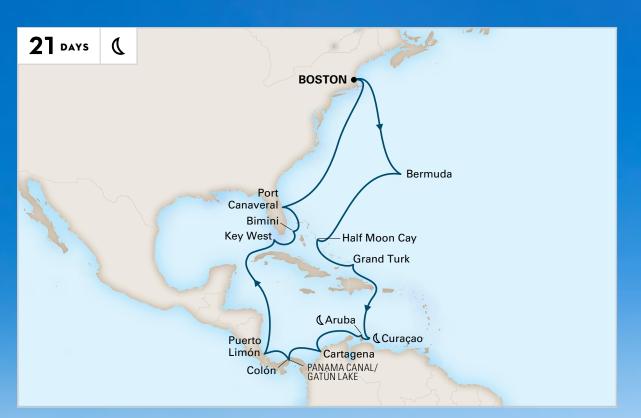
# 21-DAY PERFECT CARIBBEAN ESCAPE

### **ROUNDTRIP BOSTON**

Zuiderdam Oct 19, 2024

### WESTERN CARIBBEAN WONDERS

- Spend three magical weeks discovering Bermuda's pink-sand beaches, Cartagena's UNESCO sites and Bimini's magnificent marine life
- Explore more during late-night stays in Curaçao and Aruba
- Enjoy a partial transit through the Panama Canal and sail through its famous Gatún Locks

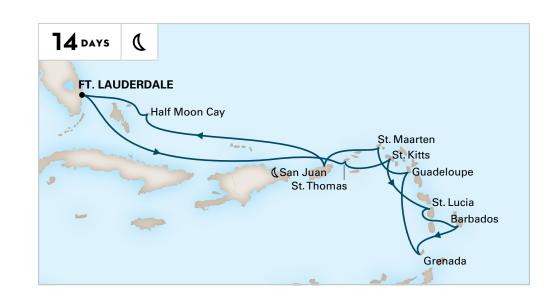




2024-2025 CARRIBEAN PRODUCT PLANNER

FEATURED

# 14-DAY SOUTHERN CARIBBEAN HOLIDAY



### **ROUNDTRIP FT. LAUDERDALE** Dec 21, 2024\* Volendam

### **SPEND THE HOLIDAYS WITH US**





• Trade snow drifts for snow-white beaches as we take care of the cooking, cleaning and party planning • Dive into the islands' diverse cultures, sampling British Barbados, spicy Granada and French-flavored Guadeloupe • Explore the tropics and trek through the only U.S. tropical rain forest in Puerto Rico

### **FEATURED**

# 9-DAY SOUTHERN CARIBBEAN SEAFARER®

### **ROUNDTRIP FT. LAUDERDALE**

Rotterdam **2024:** Nov 8, 29; Dec 20<sup>\*\*</sup> **2025:** Feb 14; Mar 7, 28

Eurodam **2024:** Dec 30<sup>\*</sup>

This itinerary varies. Visit HollandAmerica.com for details.

### SAIL THE SOUTHERN ISLES

- Immerse yourself in the Dutch heritage of the ABC islands: Aruba, Bonaire and Curaçao
- Delight in a day at play on our private Bahamian island, Half Moon Cay
- Enjoy the ease and convenience of our Friday departures and
- Sunday returns









### **CELEBRATE THE BEST** OF THE CARIBBEAN ON BOARD

Days at Sea and nights on board our perfectly sized ships are ideal for enjoying outdoor activities, world-class entertainment, regional flavors and more.









## **ISLAND-INSPIRED FLAVORS**



BEST SPECIALTY RESTAURANT -PINNACLE GRILL 2022 **PORTHOLE CRUISE** MAGAZINE **READERS' CHOICE** AWARDS

Find everything from fresh seafood, specialty coffee, and craft cocktails to burgers, pasta, and fresh-made desserts. You can even treat yourself to a late-night snack with our complimentary 24-hour room service.

### COMPLIM

24-hour ro Club Oran The Dining

### SPECIALT

Canaletto\* Nami Sush

### COFFEE &

Crow's Ne Exploratio

### BARS & LO

Crow's Nes Explorer's **Gallery Ba** Half Moon Lido Bar



VISIT HOLLANDAMERICA.COM OR CONTACT YOUR TRAVEL ADVISOR OR PERSONAL CRUISE CONSULTANT TODAY.



### **AWARD-WINNING OPTIONS**

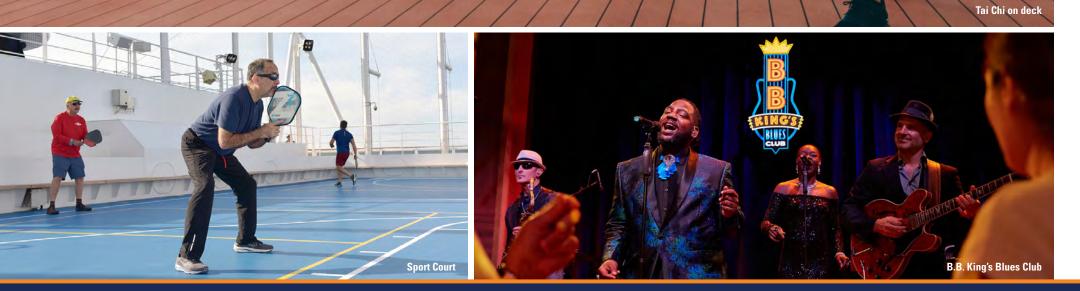
IENTARY D	INING OPTION	S		
oom service	Lido Market			
nge	Nev	New York Deli & Pizza		
g Room	Nev	New York Pizza		
TY RESTAUR	CAN I S			
*	Pinnacle Grill*	* Tamarind*		
hi*	Rudi's Sel de N	1er*		
& TREATS				
est Café*	Gelato*	Juice Bar*		
ons Café*	Grand Dutch C	Café*		
OUNGES				
est	ΜΙΧ	Pinnacle Bar		
s Lounge	NOTES	Sea View Bar		
ar	Ocean Bar	Tamarind Bar		
n Bar	Panorama Bar	Taste		
	Piano Bar			
		LEARN MORE	:>	
Offerings v	ary by ship.			

- Scan here to compare dining,
- activities and other amenities across our fleet.

\*For a nominal fee.

# **ACTIVITIES DAY & NIGHT**

Begin your day with a meditative Tai Chi session on deck, a spin class in the Fitness Center or a stroll around our teak Promenade Deck. Make new friends on the pickleball court or paint a masterpiece at one of our guided watercolor sessions. Once the sun goes down, try your luck in the Casino, catch an interactive game show or dance the night away at our award-winning music clubs.



**MUSIC CLUBS** 





SPORTS &

**Acrylic Pa** Adult Cold Cornhole Flower Ar Island Bas Island Vol Modern B



World Stage offerings vary based on ship and itinerary.









### ONLY ON THE WORLD STAGE







### AND SO MUCH MORE

& ACTIVITIES	
aint on Canvas	Origami
loring	Pickleball
	Punch Needle Embroidery
rranging	Shuffleboard
sketball	Table Tennis
lleyball	Tai Chi
Brush Lettering	Watercolor Paint

- Offerings vary by ship.
- Scan here to compare dining,
- activities and other amenities
- across our fleet.

LEARN MORE >

# **POOLSIDE FUN IN THE SUN**



With multiple pools on each ship, we make it easy for you to find a favorite outdoor spot. If you're looking for a sunny oasis, escape to our **Sea View Pool**, exclusively for guests ages 14 and up. Rather lounge poolside while enjoying a burger and milkshake? Then the Lido Pool is the place to be.





Nieuw Statendam.

VISIT HOLLANDAMERICA.COM OR CONTACT YOUR TRAVEL ADVISOR OR PERSONAL CRUISE CONSULTANT TODAY.

### **STAY COOL BY THE POOL**

Gelato and New York Deli & Pizza available on board Rotterdam and New York Pizza available only on board Nieuw Amsterdam and Eurodam.



### **RELAX & REJUVEN**



Recharge in secluded luxury at our outdoor Retreat or indulge in our Thermal Suite and Hydropool at the Greenhouse Spa & Salon.® While you soak in the sun, let our attentive crew bring you a cooling drink as you sit back and relax in your private sanctuary.

### SPA SERVI

Acupunctu Couples' T **Facial Trea** Hair & Nai

**Circuit Training** The Fitness Center





### PAMPER YOURSELF AT SEA

VICES	
ure Services	Massage & Body Therapies
Treatments	Medi-Spa Cosmetic Treatments
atments	Teeth Whitening
il Services	Thermal Suite & Hydropool

### **WELLNESS & FITNESS**

**Body Composition Analysis Guided Meditation & Stretching** 

**Nutritional Consultation** Pain Management Workshop **Personal Trainers** 

The Retreat is not available on board Volendam.

LEARN MORE >

# FLEXIBLE ITINERARIES

Our 5- to 21-day cruises take you from east to west, north to south and everywhere in between. Whether you prefer basking on Virgin Island beaches or exploring Central American wonders, we've got an itinerary to suit every taste.



VISIT HOLLANDAMERICA.COM OR CONTACT YOUR TRAVEL ADVISOR OR PERSONAL CRUISE CONSULTANT TODAY.

Willemstad, Curaçao

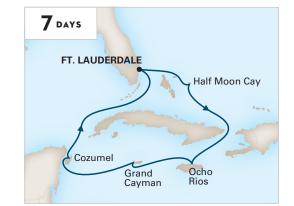
## **2024-2025 CARIBBEAN SAILINGS**



TROPICAL CARIBBEAN ROUNDTRIP FT. LAUDERDALE Eurodam 2024: Dec 18



WESTERN CARIBBEAN ROUNDTRIP FT. LAUDERDALE Rotterdam 2025: Apr 6



### WESTERN CARIBBEAN

ROUNDTRIP FT. LAUDERDALE Nieuw Amsterdam **2024:** Oct 27; Nov 17<sup>+</sup>; Dec 8, 29\*

Nieuw Statendam 2024: Nov 30; Dec 21★◆ 2025: Jan 11: Feb 1, 22: Mar 15

**2025:** Jan 19; Feb 9; Mar 23

• These itineraries vary. Visit HollandAmerica.com for details



### EASTERN CARIBBEAN

ROUNDTRIP FT. LAUDERDALE Eurodam 2024: Dec 23\*

Nieuw Amsterdam 2024: Oct 20; Nov 10; Dec 1, 22\* 2025: Jan 12; Feb 2, 23; Mar 16; Apr 6

Nieuw Statendam 2024: Dec 14 2025: Jan 4, 25; Feb 15; Mar 8, 29

Rotterdam Zuiderdam 2025: Jan 17<sup>↑</sup> 2024: Dec 14. 28<sup>★</sup>

• This itinerary varies. Visit HollandAmerica.com for details.



### SOUTHERN CARIBBEAN SEAFARER®

### ROUNDTRIP FT. LAUDERDALE

Eurodam 2024: Dec 30\* Rotterdam 2024: Nov 8, 29; Dec 20\*\* 2025: Feb 14; Mar 7, 28

• This itinerary varies. Visit HollandAmerica.com for details.



### FT. LAUDERDALE Half Moon Cay Grand Turk Amber Cove (Bonaire Aruba (Curaçao

### SOUTHERN CARIBBEAN SEAFARER®

ROUNDTRIP FT. LAUDERDALE

Eurodam **2025:** Feb 19

Zuiderdam **2024:** Dec 4



### **TROPICAL CARIBBEAN**

ROUNDTRIP FT. LAUDERDALE

Nieuw Amsterdam **2024:** Nov 3, 24; Dec 15 **2025:** Jan 5, 26; Feb 16; Mar 9, 30

Nieuw Statendam 2024: Dec 7, 28\* 2025: Jan 18; Feb 8; Mar 1, 22

Zuiderdam **2024:** Dec 21★◆

• This itinerary varies. Visit HollandAmerica.com for details.



WESTERN CARIBBEAN EXPLORER ROUNDTRIP FT. LAUDERDALE

Eurodam **2024:** Nov 17

## **2024-2025 CARIBBEAN SAILINGS**



### WESTERN CARIBBEAN EXPLORER

**ROUNDTRIP FT. LAUDERDALE** Eurodam 2024: Dec 8 **2025:** Jan 29\*; Apr 2\* • These itineraries visit Falmouth in lieu of Ocho Rios.



### WESTERN CARIBBEAN EXPLORER

ROUNDTRIP FT. LAUDERDALE Eurodam **2025:** Jan 8; Mar 12



### **EASTERN CARIBBEAN WAYFARER®**

**ROUNDTRIP FT. LAUDERDALE** 

Eurodam 2024: Nov 6, 27 **2025:** Jan 18; Feb 8; Mar 1, 22 Zuiderdam

**2024:** Nov 23



### SOUTHERN CARIBBEAN HOLIDAY **ROUNDTRIP FT. LAUDERDALE**

Volendam 2024: Dec 21\*

★ Celebrate the holidays on these sailings.



**BOSTON TO FT. LAUDERDALE** Zuiderdam 2024: Nov 9



**ULTIMATE CARIBBEAN ROUNDTRIP FT. LAUDERDALE** Volendam

**2025:** Jan 4



### SOUTHERN CARIBBEAN PANAMA **CANAL SUNFARER®**

### ROUNDTRIP FT. LAUDERDALE

Rotterdam **2024:** Oct 27<sup>+</sup>; Nov 17<sup>+</sup>; Dec 8, 29<sup>+</sup> **2025:** Feb 2, 23; Mar 16

• This itinerary varies. Visit HollandAmerica.com for details.



### **PERFECT CARIBBEAN ESCAPE**

**ROUNDTRIP BOSTON** Zuiderdam 2024: Oct 19

### **COLLECTORS' VOYAGES**

Collectors' Voyages combine two back-to-back cruises to give you a more in-depth experience at an incredible value. Connecting itineraries in this way allows for a wide range of 12- to 35-day Collectors' Voyages, available across our Caribbean offerings.



### 2024-2025 CARIBBEAN COLLECTORS' VOYAGES

SHIP		CRUISE	DAYS	CRUISE FROM	CRUISE TO	DEPARTURES
Eurodam	×.	Tropical/Eastern Caribbean	12	Ft. Lauderdale	Ft. Lauderdale	2024: Dec 18★
Eurodam	Þ.	Western Caribbean Explorer/Tropical Caribbean	15	Ft. Lauderdale	Ft. Lauderdale	2024: Dec 8
Eurodam	Þ.	Eastern/Southern Caribbean	16	Ft. Lauderdale	Ft. Lauderdale	2024: Dec 23★
Eurodam		Southern/Western Caribbean Explorer	19	Ft. Lauderdale	Ft. Lauderdale	2024: Dec 30★
Eurodam		Eastern Caribbean Wayfarer®/ Southern Caribbean Seafarer®	21	Ft. Lauderdale	Ft. Lauderdale	2025: Feb 8
Eurodam	×.	Eastern Caribbean Wayfarer®/Western Caribbean Explorer	21	Ft. Lauderdale	Ft. Lauderdale	2024: Nov 6, 27
						2025: Jan 18; Mar 1, 22
Eurodam	×.	Southern Caribbean Seafarer®/Eastern Caribbean Wayfarer®	21	Ft. Lauderdale	Ft. Lauderdale	2025: Feb 19
Eurodam	×.	Western Caribbean Explorer/Eastern Caribbean Wayfarer®	21	Ft. Lauderdale	Ft. Lauderdale	2024: Nov 17
						2025: Jan 8, 29; Mar 12
Eurodam	Þ.	Western Caribbean Explorer & Panama Canal	31	Ft. Lauderdale	Seattle	2025: Apr 2
Eurodam	Þ.	Western Caribbean Explorer & Panama Canal	30	Ft. Lauderdale	Vancouver	2025: Apr 2
Eurodam	×.	Western Caribbean Explorer & Panama Canal	24	Ft. Lauderdale	San Diego	2025: Apr 2
Nieuw Amsterdam		Eastern/Western Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Oct 20; Nov 10; Dec 1, 22*
						2025: Jan 12; Feb 2; Mar 16
Nieuw Amsterdam	×.	Western/Tropical Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Oct 27; Nov 17; Dec 8, 29★
						2025: Jan 19; Feb 9; Mar 23
Nieuw Amsterdam	×.	Tropical/Eastern Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Nov 3, 24; Dec 15 <b>*</b>
						2025: Jan 5, 26; Feb 16; Mar 9, 30
Nieuw Amsterdam	×.	Eastern Caribbean & Panama Canal	28	Ft. Lauderdale	Vancouver	2025: Apr 6
Nieuw Amsterdam	×.	Eastern Caribbean & Panama Canal	24	Ft. Lauderdale	San Diego	2025: Apr 6
Nieuw Statendam		Eastern/Western Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Dec 14★
						2025: Jan 4, 25; Feb 15; Mar 8
Nieuw Statendam		Western/Tropical Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Nov 30; Dec 21★
						2025: Jan 11; Feb 1, 22; Mar 15
Nieuw Statendam		Tropical/Eastern Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Dec 7, 28★
						2025: Jan 18; Feb 8; Mar 1, 22
Rotterdam		Southern Caribbean Seafarer®/Western Caribbean	15	Ft. Lauderdale	Ft. Lauderdale	2025: Mar 28
Rotterdam		Southern Caribbean Seafarer®/Eastern Caribbean	16	Ft. Lauderdale	Ft. Lauderdale	2025: Jan 10
Rotterdam		Panama Canal Sunfarer®/Southern Caribbean Seafarer®	21	Ft. Lauderdale	Ft. Lauderdale	2024: Oct 27; Nov 17; Dec 8★, 297
						2025: Feb 2, 23; Mar 16
Rotterdam		Southern Caribbean Seafarer®/Panama Canal Sunfarer®	21	Ft. Lauderdale	Ft. Lauderdale	2024: Nov 8, 29; Dec 20★
						2025: Feb 14; Mar 7
Zuiderdam		Eastern/Tropical Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Dec 14★
Zuiderdam		Tropical/Eastern Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Dec 21★
Zuiderdam		Southern Caribbean Seafarer®/Eastern Caribbean	17	Ft. Lauderdale	Ft. Lauderdale	2024: Dec 4
Zuiderdam		Eastern Caribbean Wayfarer®/Southern Caribbean Seafarer®	21	Ft. Lauderdale	Ft. Lauderdale	2024: Nov 23
Zuiderdam		Southern Caribbean/Eastern Caribbean Wayfarer®	25	Boston	Ft. Lauderdale	2024: Nov 9
Zuiderdam		Perfect Caribbean Escape/Southern Caribbean	35	Boston	Ft. Lauderdale	2024: Oct 19



- FREE Elite Beverage Package Upgrade Shore Excursions
- FREE Crew Appreciation
- FREE Premium Wi-Fi Upgrade
- Specialty Dining
- Low Price Guarantee



### **LIMITED AVAILABILITY:** 60% Off Our Best Amenities Included in Your Fare.

### Receive 60% off our top amenities with our new fully refundable Have It All Early Booking Bonus!\*

For a limited time, enjoy all the benefits of our standard Have It All package, including Shore Excursion and Specialty Dining credit, plus free Crew Appreciation, a Low Price Guarantee, and upgrades to our Premium Wi-Fi and Elite Beverage Packages.

### **Free Crew Appreciation**

Crew Appreciation, or stateroom gratuities, is covered for you (a value of US\$16 per day for Interior, Ocean View, and Verandah staterooms and US\$17.50 per day for suites) to recognize the efforts of a wide variety of crew members who contribute to the experiences of all our guests.

### Low Price Guarantee

If you find a lower, identical fare for your cruise before this offer expires, you are eligible to receive the difference in the form of an Onboard Credit, stateroom upgrade or more!

### Book Early to Receive Our Best Value on Top Amenities



### Shore Excursions

The longer you cruise, the more you can explore! Cruise 6 to 9 days and get a US\$100 Shore Excursion credit; 10 to 20 days and get a US\$200 Shore Excursion credit; 21 days or more and get a us\$300 Shore Excursion credit.



### FREE Elite Beverage Package Upgrade

Choose from a large selection of wine, beer, spirits, and cocktails, plus non-alcoholic options such as sodas, coffees, and more with service charges included.



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### Specialty Dining

Enhance your cruise with award-winning specialty dining at Pinnacle Grill or Canaletto - with service charges included

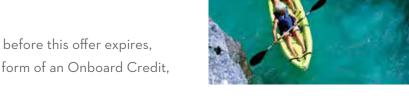
### FREE Premium Wi-Fi Upgrade Stay connected throughout your journey.

Surf the web, use social media, check email and send messages to friends and family.

Haveita	

<b>Up to 3 Nights' Specialty Dining</b> Includes service charges; varies by voyage	Up to 3 N Includes se
<b>Up to us\$300 Shore Excursion Credit</b> Varies by voyage length	<b>Up to</b> us <b>\$</b> Varies by v
<b>Signature Beverage Package</b> Includes service charges	FREE UP
Wi-Fi Surf Package	FREE UP
	<b>FREE Pro</b> Gratuities
	LOW PR

See page 19 for terms and conditions



**Book Today – Limited Availability** 



**Nights' Specialty Dining** service charges; varies by voyage

\$300 Shore Excursion Credit

voyage length

PGRADE: Elite Beverage Package

service charges

PGRADE: Premium Wi-Fi Package

repaid Crew Appreciation

**ICE GUARANTEE** 

U.S. and Canada only

### **TERMS & CONDITIONS**

### RESERVATIONS

Accommodations are limited. If you use a travel agent/travel agency ("TA") to book your reservation, you shall pay deposits and payments for Holland America Line's ("HAL") services to such TA. HAL will issue travel documents only if and when it has received full payment from TA. HAL will make any refunds to the applicable TA based only on the amount HAL actually received, less any applicable cancellation fees and charges; guest is responsible for obtaining any refund monies from TA.

### **DEPOSIT & FINAL PAYMENT REQUIREMENTS**

Deposit is required at the time of cruise booking and final payment of balance must be received no later than 90 days prior to departure.

### CANCELLATIONS

Our cancellation policy allows you to cancel your 2024 Caribbean cruise up to 75 to 91 days prior to departure, depending on the cruise, and receive a full refund. If you cancel your 2024 Caribbean cruise within 75 to 90 days prior to departure, depending on the cruise, you are required to pay a cancellation fee (including 3rd and 4th berths) as set forth below. Such fees are based on the fare paid, excluding Taxes, Fees & Port Expenses ("TFPE"), transfers, surcharges, shore and land excursions, and most pre-purchased gift(s) and/or special service(s). See more details in the <u>Cruise Contract</u>. For 2024 Caribbean cruises, the cancellation fee amount varies based on the length of sailing and timing of cancellation as follows:

Change to arrangements may be subject to change charges.

2024-2025 CARIBBEAN CRUISES				
Number of Days Before Sailing Date on Which Guest Cancels Cruise	Amount of Cancellation Fee			
89-76	Amount equal to deposit requirement			
75-61	50% of gross fare			
60-31	75% of gross fare			
30 or less	100% of gross fare			

### **CREW APPRECIATION & SERVICE CHARGES**

For your convenience, **Crew Appreciation** will automatically be added to your onboard account to recognize the efforts of a wide variety of crew members in various departments, including those in the Dining, Entertainment, Guest Services, and Galley areas. The amount of the Crew Appreciation is based on your stateroom category and is subject to adjustment at your discretion, except as otherwise provided in the Crew Appreciation and Service Charge Policy. A Service Charge will automatically be added to optional purchases of beverage packages, drinks, dining room and specialty dining, onboard parties, and other services or amenities provided to guests that are not included in the cruise fare. The Crew Appreciation and Service Charge payments on all vessels in our fleet are pooled and distributed in the form of compensation, including bonuses. For further details, please review our Crew Appreciation and Service Charge Policy.

### **TAXES. FEES & PORT EXPENSES**

"Taxes, Fees & Port Expenses," or "TFPE" as used by HAL, may include any and all fees, charges, tolls, and taxes imposed on HAL by governmental or quasi-governmental authorities, as well as third-party fees and charges arising from a vessel's presence in a harbor or port. TFPE may be assessed per guest, per berth, per ton, or per vessel. TFPE are subject to change, and HAL reserves the right to collect any increases in effect at the time of sailing even if the fare has already been paid in full.

#### **GUESTS WITH DISABILITIES**

Holland America Line seeks to accommodate the needs of guests with disabilities, to the extent feasible. Some accommodations require advanced notification. For more information, visit the Accessible Cruising section of our website.

### MEDICAL SERVICES

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. Unless otherwise indicated in an active HAL policy (for example, the COVID-19 Protection Program), guest will be charged a fee for all medical services and medications obtained on board. If the onboard physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require you to have a special medical apparatus or assistance on board, we must be made aware of that at the time of booking in order to determine whether we can accommodate your needs.

### **PASSPORTS / VISAS / IMMUNIZATIONS**

You are solely responsible for securing and having available all proper documentation for the countries visited on your cruise or land tour and for bringing all necessary travel documents such as passports, visas, proof of citizenship, re-entry permits, minors' permissions, and medical certificates showing all necessary vaccinations. Guests should check with their TA or the appropriate governmental authority to determine the necessary documents. Guest will be refused boarding or disembarked without recourse or liability for refund, payment, compensation, or credit of any kind if they do not have proper documentation, and they will be subject to any fine or other costs incurred by HAL that result from improper documentation or non-compliance with applicable regulations.

### RESPONSIBILITY

All HAL vessels are owned by HAL Antillen N.V. and operated by Holland America Line N.V. in its capacity as general partner of Cruiseport Curaçao C.V. Transportation on board the ship is provided solely by the Shipowner and Operator and pursuant to the <u>Cruise Contract</u> that you will receive prior to embarkation. Ships' Registry: The Netherlands.

Non-Holland America Line services (for example, shore excursions) are generally performed by independent contractors. These non-Holland America Line services are solely at your risk and subject to the terms or arrangements with the independent contractor. HAL assumes no responsibility with respect to these non-Holland America Line services (including cancellation, injury, or death) even though HAL may collect monies or make bookings.

### **ACCURACY OF CONTENTS / GENERAL**

Contents of this brochure, including terms and conditions, are subject to change at any time at the sole discretion of HAL. Please refer to HollandAmerica.com for up-to-date information. Any advertised offer may be changed or revoked at any time.

Situations may arise which, in our opinion, make it necessary for us to cancel, advance, or postpone a scheduled departure, change itineraries, or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels, or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses, or inconvenience. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

The ship names and all other trademarks, slogans, logos, and imagery used herein are, whether or not registered, owned by Holland America Line N.V.

All guests will be required to agree to the Cruise Contract and all information and terms therein.

### HAVE IT ALL TERMS & CONDITIONS

Have It All Early Booking Bonus Offer ("Early Booking Bonus Offer") fare and its parts are neither transferable nor refundable and have no cash value. Early Booking Bonus Offer fares available only on select departures and exclude Grand Voyages and any voyage lasting 5 days or less. Any advertised fare may be changed or revoked at any time. Fares are subject to full terms and conditions, available at HollandAmerica.com/package-terms. Elite Beverage Package has a daily limit of 15 beverages. Available only for beverages priced at us\$15 or less. Must be 21+ for alcoholic beverages. Management reserves the right to revoke the package and may refuse service for any reason. The package excludes beverages purchased in The Shops, from the mini-bar, through 24-hour room service or on Half Moon Cay. Specialty Dining based on cruise duration and ship type. Dining options are determined by ship and exclude all events in Pinnacle Grill. Shore Excursion offer is based on cruise duration and is per person, not per stateroom. For Alaska cruisetours and 6- to 9-day voyages, eligible guests will receive us\$100 credit per person to apply toward their shore excursion purchase(s). For 10- to 20-day voyages, eligible guests will receive us\$200 credit per person to apply toward their shore excursion purchase(s). For 21+ day voyages (excluding Grand Voyages), eligible guests will receive us\$300 credit per person to apply toward their shore excursion purchase(s). Shore Excursion credit must be used pre-cruise when applied toward an Alaska Cruisetour Land Excursion purchase. Shore Excursion credit must be used on corresponding cruise and is non-refundable. Wi-Fi Premium Package: All onboard Internet usage is subject to HAL's standard policies, which may limit or block browsing/use of some sites or applications due to network security and bandwidth usage. Offerings are subject to change without notice. Plan can be used on any device, but only one device can be actively connected at a time. Upgrades are available once on board. Offer applies to 1st/2nd guests in a stateroom only. Crew Appreciation: Receive prepaid stateroom gratuities on board. Gratuities for other services, including, but not limited to, bar, dining room, wine accounts and spa/salon services, are not included. Low Price Guarantee: If a guest books a HAL cruise with the Early Booking Bonus Offer (the "original booking") and such guest finds a cheaper price for an identical booking within the duration of the Early Booking Bonus Offer (the "Comparison Fare"), the difference may be compensated in the form of an onboard credit, stateroom upgrade or other method. HAL reserves the sole right to determine the method of compensation made to guests. A fare will be considered a Comparison Fare only if its booking consists of details that are identical to those of the original booking (including, but not limited to, the same ship, sail dates, stateroom category and number of guests as the original booking). A determination as to whether the located fare is identical to the original booking will be at HAL's sole discretion. HAL reserves the right to apply this price protection and offer at its discretion. Other restrictions and exclusions may apply. Holland America Line is neither responsible nor liable for any printing errors. Promotion is based on promotion code(s) N2 and based on double occupancy. Ships' Registry: The Netherlands.

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HAVE IT ALL TERMS & CONDITIONS (UK/EUR) Have It All Early Booking Bonus Offer ("Early Booking Bonus Offer") is available for a limited time, on a first-come, first-served basis, to the first guests that make a new booking

in connection with the Early Booking Bonus Offer while it is available. Taxes, Fees & Port Expenses are included. All values herein are in USD. Holland America Cruise Line ("HAL") may change or revoke the Offer or its parts at any time. Other exclusions and terms may apply; void where prohibited. Early Booking Bonus Offer and its parts are neither transferable, substitutable, nor redeemable for cash. Early Booking Bonus Offer is available for 1st/2nd guests only and applies only to the cruise portion of Alaska cruisetours. Early Booking Bonus Offer fares available only on select departures and exclude Grand Voyages and any voyage lasting 5 days or less. Elite Beverage Package has a daily limit of 15 beverages, including all beverages priced at us\$15 or less and includes beverage service charges. The Elite Beverage Package includes wine, beer, spirits, cocktails, non-alcoholic beverages, sodas, bottled water (sparkling or still, 400ml or less) and coffee. Guests must order one beverage at a time and be 21 years+ for alcoholic beverages. Sharing of any beverage or the package is not permitted. Beverage management/HAL reserve the right to revoke the package if misused and refuse service for any reason, including service of alcoholic beverages to intoxicated guests. Package excludes beverages purchased in The Shops, from the mini-bar, through 24-hour room service or on Half Moon Cay. Speciality Dining is based on cruise duration and ship type. For 6- to 9-day voyages, guests will receive one night at Pinnacle Grill, Canaletto or Tamarind. For ships without Tamarind, guests will receive one night at Pinnacle Grill or Canaletto. For 10- to 20-day voyages, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto or Tamarind. For ships without Tamarind, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto. For 21+ day voyages (seculding Grand Voyages), guests will receive three nights: one night at Pinnacle Grill, one night at Canaletto. For ships without Tamarind, guests will receive three nights: two nights at Pinnacle Grill and one night at Canaletto. Offer excludes Speciality Dining Events in Pinnacle Grill such as Sel de Mer, A Taste of De Librije and Cellar Master Dinner. Reservations and dining times will be available to pre-reserve. Shore Excursion credit is based on cruise duration and is per person, not per stateroom. For Alaska cruisetours and 6- to 9-day voyages, eligible guests will receive us\$100 credit per person to apply toward their shore excursion purchase(s). For 10- to 20-day voyages, eligible guests will receive us\$200 credit per person to apply toward their shore excursion purchase(s). For 21+ day voyages (excluding Grand Voyages), eligible guests will receive us\$300 credit per person to apply toward their shore excursion purchase(s). Shore Excursion credit must be used pre-cruise when applied toward an Alaska Cruisetour Land Excursion purchase. Shore Excursion credit must be used on corresponding cruise and is non-refundable. Shore Excursion credit cannot be redeemed for cash value or applied to a non-shore excursion item. Wi-Fi Premium Package: All onboard Internet usage is subject to HAL standard policies, which may limit browsing of some sites due to network security and bandwidth usage. Applications that use high bandwidth may be blocked and offerings are subject to change with or without notice. The plan can be activated on any device, but only one device can be actively connected at a time. Upgrades are available once on board for a single day, the remaining duration of the voyage or adding more devices. Offer applies to 1st/2nd guests in a stateroom only. Crew Appreciation: Receive prepaid stateroom gratuities on board. Gratuities for other services, including, but not limited to, bar, dining room, wine accounts and spa/salon services, are not included. HAL is not responsible or liable for any printing errors. Promotion is based on promotion code(s) N2 and based on double occupancy. Ships' Registry: The Netherlands.

### HAVE IT ALL TERMS & CONDITIONS (AUS)

Have It All Early Booking Bonus Offer ("Early Booking Bonus Offer") is available for a limited time, on a first-come, first-served basis, to the first guests that make a new booking in connection with the Early Booking Bonus Offer while it is available. Taxes, Fees & Port Expenses are included. All values herein are in USD. Holland America Cruise Line ("HAL") may change or revoke the Offer or its parts at any time. Other exclusions and terms may apply; void where prohibited. Early Booking Bonus Offer and its parts are neither transferable, substitutable, nor redeemable for cash. Early Booking Bonus Offer is available for 1st/2nd guests only and applies only to the cruise portion of Alaska cruisetours. Early Booking Bonus Offer fares available only on select 2024 and 2025 departures. Elite Beverage Package has a daily limit of 15 beverages, including all beverages priced at us\$15 or less, and includes beverage service charges. The Elite Beverage Package includes wine, beer, spirits, cocktails, non-alcoholic beverages, sodas, bottled water (sparkling or still, 400ml or less) and coffee. Guests must order one beverage at a time and be 21 years+ for alcoholic beverages. Sharing of any beverage or the package is not permitted. Beverage management/ HAL reserve the right to revoke the package if misused and refuse service for any reason, including service of alcoholic beverages to intoxicated guests. Package excludes beverages purchased in The Shops, from the mini-bar, through 24-hour room service or on Half Moon Cay. Speciality Dining is based on cruise duration and ship type. For 6- to 9-day voyages, guests will receive one night at Pinnacle Grill, Canaletto or Tamarind. For ships without Tamarind, guests will receive one night at Pinnacle Grill or Canaletto. For 10- to 20-day voyages, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto or Tamarind. For ships without Tamarind, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto. For 21+ day voyages (excluding Grand Voyages), guests will receive three nights: one night at Pinnacle Grill, one night at Tamarind and one night at Canaletto. For ships without Tamarind, guests will receive three nights: two nights at Pinnacle Grill and one night at Canaletto. Offer excludes Speciality Dining Events in Pinnacle Grill such as Sel de Mer, A Taste of De Librije and Cellar Master Dinner. Reservations and dining times will be available to pre-reserve. Shore Excursion credit is based on cruise duration and is per person, not per stateroom. For Alaska cruisetours and 6- to 9-day voyages, eligible guests will receive US\$100 credit per person to apply toward their shore excursion purchase(s). For 10- to 20-day voyages, eligible guests will receive us\$200 credit per person to apply toward their shore excursion purchase(s). For 21+ day voyages (excluding Grand Voyages), eligible guests will receive us\$300 credit per person to apply toward their shore excursion purchase(s). Shore Excursion credit must be used pre-cruise when applied toward an Alaska Cruisetour Land Excursion purchase. Shore Excursion credit must be used on corresponding cruise and is non-refundable. Shore Excursion credit cannot be redeemed for cash value or applied to a non-shore excursion item. Wi-Fi Premium Package: All onboard Internet usage is subject to HAL standard policies, which may limit browsing of some sites due to network security and bandwidth usage. Applications that use high bandwidth may be blocked and offerings are subject to change with or without notice. The plan can be activated on any device, but only one device can be actively connected at a time. Upgrades are available once on board for a single day, the remaining duration of the voyage or adding more devices. Offer applies to 1st/2nd guests in a stateroom only. Crew Appreciation: Receive prepaid stateroom gratuities on board. Gratuities for other services, including, but not limited to, bar, dining room, wine accounts and spa/salon services, are not included. HAL is not responsible or liable for any printing errors. Promotion is based on promotion code(s) N2 and based on double occupancy. To be read in conjunction with the Holland America Line Cruise Contract at HollandAmerica.com/en\_US/legal-privacy-australia/cruise-contract.html, by which guests will be bound. Whilst all information is correct at time of publication, offers are subject to change or withdrawal. Carnival plc trading as Carnival Australia ABN 23 107 998 443 as agent for Holland America Line. Ships' Registry: The Netherlands.





### Holland America Line

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